

**Darlene Hoover**

**Job Title:** Human Services Branch Manager

**Agency (Cabinet/Department):** Cabinet for Health and Family Services\Department for Community Base Services\Division of Child Care, Central Office Frankfort

**Education:** B.A in Organizational Management – Magna Cum Laude from Midway College

**Work Experience:** I have twenty-four (24) years of experience with Cabinet for Health and Family Services in various departments. My state career began 1989 as a family support worker determining eligibility and processing claims in the Bowling Green office and I later relocated to Frankfort working in technology. Since 1999 I have worked in the Division of Child Care gaining extensive experience and knowledge in all program areas as an Internal Policy Analyst III with the Child Care Assistance Program and STARS for KIDS Now program. In 2007, I received a promotion to Human Services Section Supervisor, overseeing professional development and training programs and child abuse and neglect background checks of child care providers.

In 2013, I was promoted to Human Services Branch Manager, supervising three (3) program section supervisors and staff in the administration of the CCDF grant for Child Care subsidy, STARS for KIDS Now, and Early Care and Educational Professional Development.

**Why I am a candidate for the Personnel Board:** I seek the opportunity to serve state employees and state agencies fairly and equally, with impartial and unbiased decisions based on facts and application of law. During my career as a manager handling personnel matters, I have made difficult decisions, putting aside any personal feelings and opinions. I am committed to maintaining the integrity of the personnel board in hearing disputes between state employees and state agencies.

**Additional Comments:** I have been married for 18 years to Brien Hoover and reside in Lawrenceburg, Kentucky.